

STAYING RESPONSIVE IN AN EVOLVING LANDSCAPE



Pre-action protocols for town council prosecutions

Two pre-action protocols for non-payment of service and conservancy charges and breaches of town council by-laws, providing a framework for town councils to negotiate and engage with an offender, before initiating criminal proceedings as a last resort



FRiends ENgaging and Supporting (“FRENS”) scheme

A befriender programme that links offenders sentenced to imprisonment terms of less than 12 months with volunteers who will accompany the offenders in their rehabilitation journey



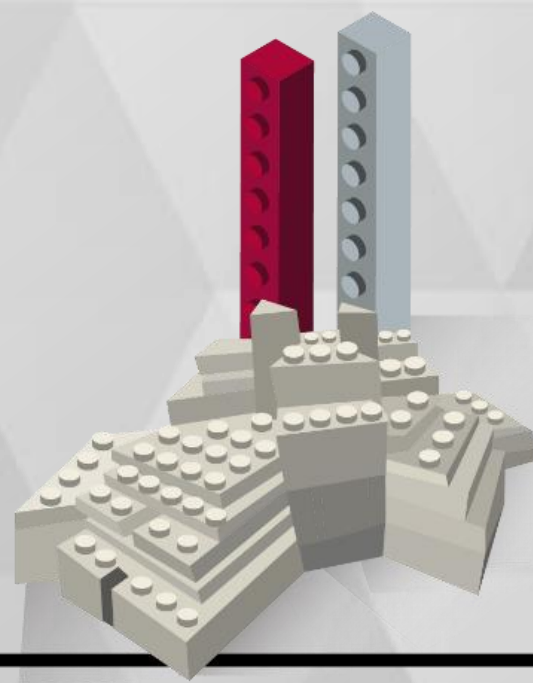
Consolidated management of volunteer mediators

Centralised management of State Courts’ volunteer mediators to enhance parity in terms of the volunteers’ contributions, fulfilment requirements, awards and recognition



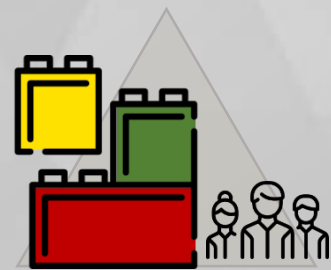
Capacity-building for Judicial Officers and Court Administrators

A structured framework to enhance Judges’ bench skills and to develop their adaptiveness, and initiatives to develop the skill sets and enhance the professional development of Court Administrators

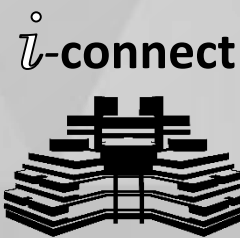


SHAPING TOMORROW’S JUSTICE

STATE COURTS WORKPLAN 2018



ENHANCING USER EXPERIENCE



i-connect

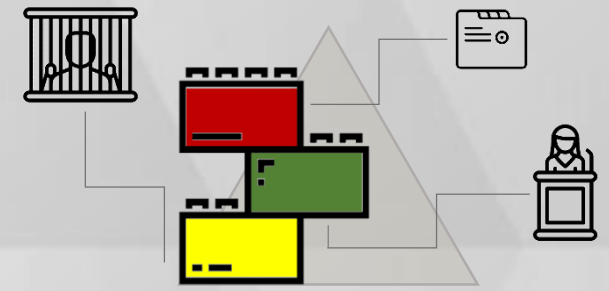
i-connect @ State Courts

A business centre with meeting and self-service facilities for court users which also serves as a test-bed for a similar set-up in the new State Courts Towers; also houses the family-connect @ State Courts set up to assist families of offenders facing imprisonment terms



Speech Transcription System

An instant transcription system that recognises human voice and transcribes speech and oral evidence into text in real time, allowing parties and the Courts to conduct their cases in a more effective and expeditious manner



REFINING COURT PROCESSES



“Documents-only” civil trials and assessments of damages

An efficient, cost-effective and time saving option for litigants to conduct their civil trials and assessment of damages hearings with documents only



Practitioner’s Guide to Assessment of Damages in Defamation Actions

The first local publication which tracks all the defamation awards made in the Supreme Court and State Courts from 2006 for lawyers, litigants and the Courts to use as reference



Pre-action protocol for defamation actions

A pre-action framework to guide parties on the conduct of their defamation suits



Additional dispute resolution tool – Conciliation

Another alternative dispute resolution tool to help parties reach an optimal solution for their disputes through facilitation by a Judge-conciliator



Facilitating early resolution of criminal cases through Alternative Dispute Resolution

Extending judge-led-mediation and neutral evaluation to minor regulatory offences that involve straightforward and less complex issues of law to facilitate an early resolution of such cases



Streamlining Magistrate’s Complaint process

A one-stop centre for Magistrate’s Complaints for the complainant to have a holistic view of the options and support available for dealing with his complaint, and an interactive online self-assessment tool to guide potential complainants in assessing if the Magistrate’s Complaint process is the appropriate forum to address their grievances