

ADDITIONAL MODE OF SUBSTITUTED SERVICE VIA SINGPASS APP INBOX

HOME

SCAN

INBOX

An additional electronic method to effect substituted service of court documents for civil proceedings will be introduced on the eLitigation platform. Law firm subscribers can select the additional "e-Service" option on the platform to send secure notifications to recipients (for example, defendants or respondents to a claim or application) via the Singpass app Inbox, which can be accessed by tapping the tab bar labelled "Inbox" on the menu bar at the bottom of the app. If the court approves an application for the documents to be served using the Singpass app Inbox, this is what the recipient will see:

1 Receiving court documents

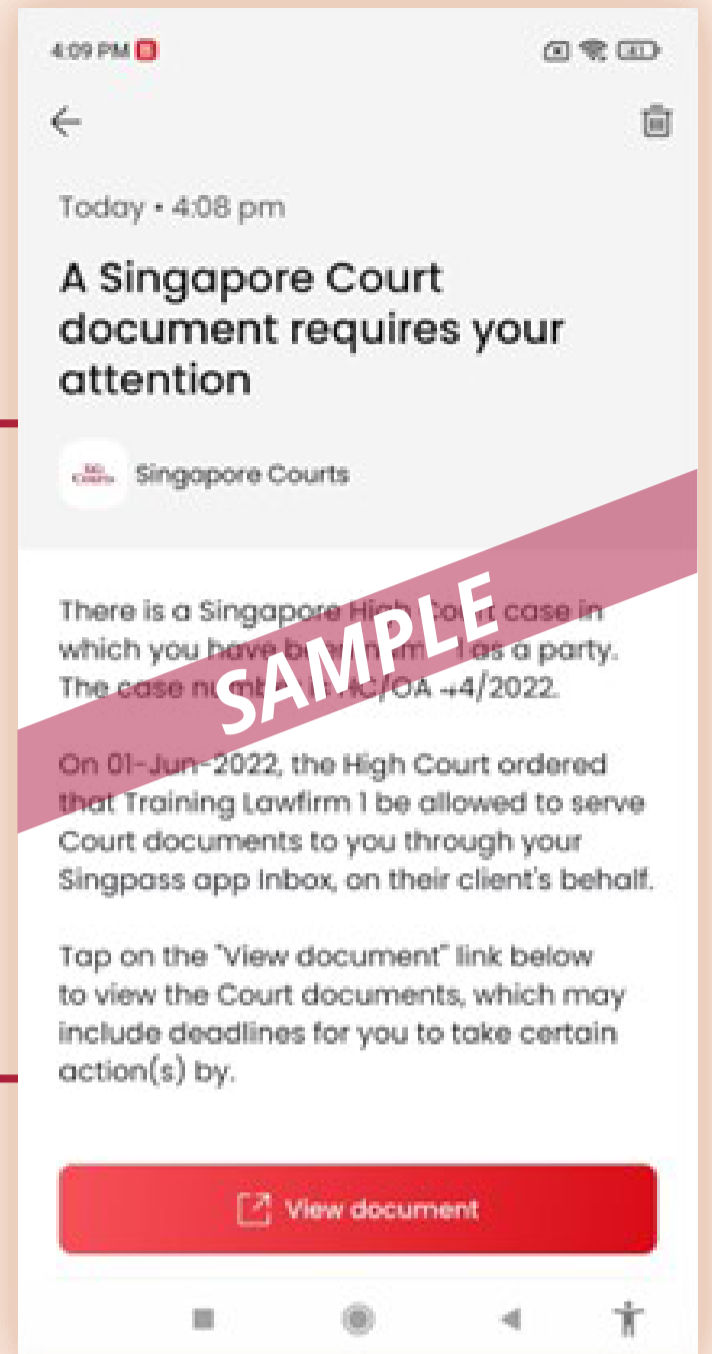
The recipient will receive a notification in the "For Action" category in his or her Singpass app Inbox. There will be a link in the message to download the documents.

Note: By using the Singpass app, the recipient has agreed to receive messages through the Singpass app Inbox.

2 A SMS notification may be sent to the recipient's mobile number

If the recipient has a mobile number registered with Singpass, a SMS notification will be sent if the message in the Singpass app Inbox is not read after one hour or the recipient does not have the Singpass app installed.

Note: If the recipient does not have the Singpass app installed, the delivery will be marked as being unsuccessful.



Benefits

Security and authenticity

- Assurance that the documents viewed are authentic as the official communications from the Singpass app Inbox are transmitted through secured and authenticated channels.

Privacy for recipient

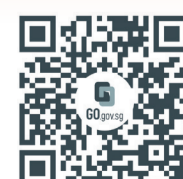
- The recipient is notified discreetly of the service of court documents. Some other methods of substituted service may inadvertently allow other persons to view the documents.
- Only the recipient can see the message as he or she must log in through the secure Singpass app.

SG Courts

STATE COURTS SINGAPORE

SUPREMECOURT SINGAPORE

FAMILY JUSTICE COURTS SINGAPORE



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