



**FAMILY INTEGRATED  
APPLICATION  
MANAGEMENT SYSTEM  
(iFAMS)  
For  
FAMILY JUSTICE COURTS**


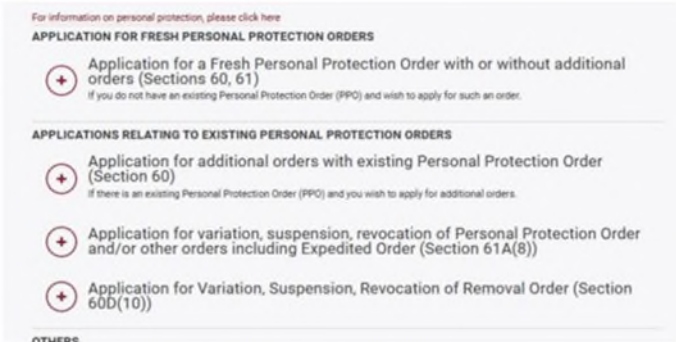
**USER GUIDE for  
Personal Protection Order (PPO) Applicants**

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# Guide for Personal Protection Order (PPO) Application via iFAMS

<p>1.</p>	<p>You will see the screen below when you reached iFAMS homepage (<a href="https://iFAMS.judiciary.gov.sg">https://iFAMS.judiciary.gov.sg</a>)</p> 
<p>2.</p>	<p>Click on the 'Protection Order Application' option and select the option 'Application for a Fresh Personal Protection Order with or without additional orders (sections 60,61)' (similarly for other application types, if you are applying for other types of protection orders).</p> 
<p>3.</p>	<p>Please read the instructions before clicking the 'Next' option to proceed.</p> <div data-bbox="244 1451 676 1960"> <p><b>Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)</b></p> <p><b>INSTRUCTIONS</b></p> <p>This application form will take approximately 25 minutes to complete.</p> <p>The <b>APPLICANT</b> is a person who meets all the following requirements:</p> <ul style="list-style-type: none"> <li>• Is at least 18 years old</li> <li>• Does not lack mental capacity as defined under the Mental Capacity Act 2008</li> </ul> <p>The <b>RESPONDENT</b> is the person against whom the Personal Protection order (PPO) is to be issued.</p> <p>The following persons may make an application as Applicant:</p> <ul style="list-style-type: none"> <li>• Any person who is at least 18 years old applying for himself/herself</li> <li>• Family member (as defined under Women's Charter), Guardian or Carer on behalf of a person to be protected below 18 years.</li> <li>• Litigation Representative for a person to be protected below 18 years who is married or previously married, in addition to the above.</li> <li>• Family member, Close Contact or Carer on behalf of a person to be protected lacking mental capacity.</li> <li>• Protector on behalf of any person to be protected</li> </ul> <p>Please have softcopies of the following documents where available:</p> <ul style="list-style-type: none"> <li>• Brief facts of the latest incident's occurrence</li> <li>• Police reports which you are relying on (non-mandatory)</li> <li>• Medical reports which you are relying on (non-mandatory)</li> <li>• Medical report on Respondent's mental condition if you are applying for a Mental Treatment Order (non-mandatory)</li> <li>• Supporting Documents for application made on behalf of the person/s to be protected</li> <li>• Court order for child-related orders such as custody/care or access, if your application involves children.</li> <li>• Emergency Order issued by Protector</li> </ul> <p>Please note that if you already have a PPO issued previously you need not apply for a fresh one if you wish to apply for additional orders. You may do so using the PPO previously issued against the same Respondent.</p> <p>Please also note that you cannot rely on any incident which had been part of an earlier application which was either withdrawn or dismissed. Such incident may be rejected by the Court.</p> <p>For your convenience, you are encouraged to book an appointment and attend at any of the authorised agencies located near your area. Please refer to the following link for the applications supported by these agencies.</p> <p>For attendance at Family Justice Courts (FJC), online filing with an appointment helps to reduce your waiting time.</p> <p>Please ensure that you have a valid email address for updates to be sent.</p> </div> <p>Cancel &amp; Exit <span style="float: right;">Next</span></p>

4. You will be prompted to complete the pre-application screening questionnaire and click 'Next' to proceed.

The screenshot shows a web page titled "Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)". It includes a "QUESTIONNAIRE" section with instructions and a list of screening questions. The questions are:
 

- Are you making this application for the FPO, and you are at least 18 years of age? (Yes/No)
- Are you applying for a FPO to protect yourself or another person from physical or sexual abuse? (Yes/No)
  - Is the person you are applying to for a FPO a family member of yours? (Yes/No)
    - Do you have any other family members who are also applying for a FPO? (Yes/No)
  - Do you have any other family members who are also applying for a FPO? (Yes/No)
- Are you applying for a FPO to protect yourself or another person from physical or sexual abuse, and you are not a family member of the person you are applying to? (Yes/No)
  - Do you have any other family members who are also applying for a FPO? (Yes/No)

 At the bottom, there are "Previous" and "Next" buttons.

5. Click on the 'Login' option and select 'Individuals' option to login using your Singpass.

The screenshot shows the login screen for the "Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)". It includes a "Note" stating: "This is a draft application. After completing this draft, you will need to go to the Family Justice Courts or an authorised agency for verification of your documents and to complete your application." Below the note are "Cancel & Exit" and "Login" buttons. A modal window is open with the following options:
 

- WITH EFFECT FROM 11 APR 2021, YOU WILL BE REQUIRED TO LOG IN WITH Singpass: (Close button)
- Individuals (Selected) →
- Authorised Agency →
- Cancel

 The Singpass app login screen is also visible, showing a QR code and the text "Scan with Singpass app to log in". To the right, the "Password login" form is shown with fields for "Singpass ID" and "Password", and a "Log in" button.

6. Select 'Yes' to retrieve your personal details from Myinfo for your application.

Do you confirm that you wish to retrieve data from  Yes  No  
Myinfo \*

7.

Complete the Application Details. You can apply for either yourself, a child below 18 years old, an incapacitated person, for any combination of two people or for all three categories of persons .  
Note that fields marked with \* are mandatory to fill out.

**APPLICATION DETAILS**

Applicant is applying for:

[Please select applicable option:

Note: You cannot combine application for self and mentally incapacitated person unless as family member.

Litigation representative application cannot be combined with any other application]. \*

Applicant is at least 18 years old

Self

A child who is below 18 years old

A mentally incapacitated person

Person who is below 18 years old and is married or was previously married as his/her Litigation Representative

**EMERGENCY ORDER**

Was an emergency order issued to you and/or the person to be protected (if any) by the Protector before you make this application?\*

Yes  No

Note that you can add people to be protected by clicking on '+ Add Protected People' before proceeding to "Orders Applying for", even if it is for yourself only.

**PERSON(S) TO BE PROTECTED**

S/N	Name	Type	Relationship to Other Party	Date of Birth	Action
-----	------	------	-----------------------------	---------------	--------

+ Add Protected Person(s) / Child(ren)

Select the order you are applying for

**ORDERS APPLYING FOR**

Order applying for\*

Protection Order (PPO)

Expedited Order (PPO)

Domestic Exclusion Order (DEO)

Stay Away Order (SAO)

No Contact Order (NCO)

Counselling Order (CGO)

Mandatory Treatment Order (MTO)

After selecting the orders you are applying for, complete the “Details of latest incident of Family Violence” and click “Next” to submit to next page. Please note that the maximum number of characters is 4000.

**Details of Latest Incident of Family Violence**

LIM(AABB)

Date and time\*      AM  PM

Latest place where family violence took place\*

Brief details of latest incident of family violence

Upload details of latest incident of family violence

Family Violence Type\*

Physical Abuse

Sexual Abuse

Emotional or Psychological Abuse

Injuries Sustained

Past history of violence

S/N	Date/Time	Place	Past Incident Happened To	Family Violence Type	Action
+ Add Past Incident					

8. Your details will need to be completed before clicking on ‘Next’ to submit. Note that fields marked with \* are mandatory to be filled up.

**Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)**

**YOUR DETAILS**

Identification Details  
 Identification Details\*   
 Surname\*   
 Given Name\*   
 Date of Birth\*   
 Gender\*  Male  Female

**IDENTIFICATION DETAILS**

Identification Details\*   
 Identification Type\*   
 Identification No.\*   
 Date of Birth\*   
 Gender\*  Male  Female

**LANGUAGE**

Do you communicate in English or Dutch?  Yes  No

**ADDRESS**

Type\*  Home  Foreign  
 Business Address  Residential Address  
 Postal Code\*   
 Country\*   
 Address\*   
 Do you have a mobile phone?  Yes  No  
 Mobile No.   
 Do you have an email address?  Yes  No  
 Email Address

**CONTACT DETAILS**

Do you have a contact person?  Yes  No  
 Please enter at least one mode of contact in this section.

Name\*   
 Surname\*   
 Given Name\*   
 Address\*   
 Postal Code\*   
 Country\*   
 Mobile No.   
 Email Address

**NATIONALITY & BACKGROUND**

Nationality\*   
 Nationality\*   
 Background\*   
 Race\*   
 Religion\*   
 Education\*   
 Minimum Class (Minimum Grade)   
 Maximum Class (Maximum Grade)   
 Have you been in legal trouble?  Yes  No

**EMERGENCY CONTACT PERSON**

Emergency Contact Person Information is available to the Family Justice Courts. You must provide the name and contact information of the person you wish to be notified in an emergency and not to be notified in any other way.

Name of Emergency Contact Person\*   
 Last Contact No.\*   
 Type  Home  Foreign  
 Email Address



10. This page will indicate “Person(s) to Be Protected”. Click “Next” to proceed to next page

## Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)



### PERSON(S) TO BE PROTECTED

S/N	Name	Type	Relationship to Other Party	Date of Birth
1	[REDACTED]	Self	[REDACTED]	[REDACTED]

11. Proceed to upload all supporting documents, where applicable. Use the ‘+Add File’ option to do so. Thereafter, click on ‘Next’ to proceed. Please save your document file in PDF format (less than 20MB per document).

## Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)



### SUPPORTING DOCUMENTS

S/N	File Type	File	Action
1	Medical Report	[REDACTED]	
2	Police Report	[REDACTED]	
3	NRIC	[REDACTED]	

+ Add File

12. Fill out your preferred Appointment Venue, Appointment Date and Time before clicking on 'Submit' to proceed with the application.

**Application for a Fresh Personal Protection Order with or without additional orders (Sections 60, 61)**

The screenshot shows a progress bar with six steps: Application Case (Completed), Fee (Completed), Over-Party Case (Completed), Declaration (Completed), Appointing Documents (Completed), and Appointment Venue (Selected). Below the progress bar, a message states: "Thank you for submitting the application. As the application has to be further processed at PJC, please select from a list of PJC below." A table lists relevant agencies for different case types: Personal Protection Order (Care Corner Project 6037, Family Justice Courts, PJC SSAP), Fresh Maintenance Order (SIO), and Enforcement of Maintenance Order (SIO). The appointment details section shows: Venue: Family Justice Courts, Appointment Date: 08/05/2026, Time: 10:00 AM, Address: 3 Havelock Square, Singapore 059725, Intake Hours: Monday-Friday 09:00AM - 12:00PM, Contact Number: 65878423, and Email Address: FJC.SSAP@pjc.gov.sg. A declaration section is also visible with a 'Submit' button.

13. Upon successful submission, the following 'ACKNOWLEDGEMENT' page with your case reference number will be generated. Please take note of the reference number for any follow-up queries. You may also print or save a copy of the application submitted.

**Acknowledgement Page**

**ACKNOWLEDGEMENT**

Your draft application has been **successfully** submitted on 16/04/2026 at 03:47 PM.

Please visit Family Justice Courts on 08/05/2026 at 10:00 AM to continue with your application.

Please note that your draft application will be deleted after 28 days from today if you do not proceed to file

If you need an interpreter for languages apart from Malay, Mandarin or Tamil, please make arrangements for one to attend at Family Justice Courts with you.

Please note the following reference number for your case:  
SSAP 1913/2026

Address of Family Justice Courts:  
3 Havelock Square,  
Singapore 059725

Registration Hours for application:  
Monday-Friday: 09:00AM - 12:00PM (excluding Public Holidays)

Contact Number of Family Justice Courts:  
65878423

You are required to proceed to Family Justice Courts on 08/05/2026 at 10:00 AM punctually to further proceed with your application. Please note that application at the selected venue will take about 2 - 3 hours.

- [Print Acknowledgement Page](#)
- [View Application Form](#)
- [Go to Main Menu](#)